

# **EMERGENCY HOUSING ASSISTANCE CORPORATION**

## **Disaster Housing Assistance Program**

### **Case Management Services**

Case management services will include a needs assessment and individual development plan (IDP) for each family. The assessment and IDP will guide the service provision to the family for the duration of the family's participation in the Disaster Housing Assistance Program (DHAP). The contractor will assess if families are already receiving case management or other services and will coordinate efforts with these providers.

The objective of the case management program is greater self-sufficiency for participating families. In cases where families may continue to need rental assistance when DHAP ends, the case management service provider will be requested to help the family identify other subsidized housing options.

The Case Management Services Provider Agency is responsible for the level and effectiveness of the case management services; reporting outputs and outcomes to the Emergency Housing Assistance Corporation and HUD; and documenting that case management services are being provided to the family.